



Dear Patients and Families,

Welcome to Hazel Hawkins Memorial Hospital. We pride ourselves in our commitment to patient safety. We are continually assessing our compliance with the National Patient Safety Goals established by the Joint Commission Hospital Accreditation Organization and proven patient safety standards established by other Patient Care Organizations.

In addition we are active participants in the 100,000 Lives Campaign led by the Institute of Health.

We need you to be on our patient safety team. Please let us know of any patient safety breaches or concerns that you have during your time with us so we can immediately take corrective action.

You may notify us by:

- Telling any healthcare worker
- Completing an area of concern form located through the hospital
- Contacting Risk Management at **(831) 635-1184**
- Contacting Hospital Administration at **(831) 636-2673**

If you don't believe your concern has been addressed you may also contact the Department of Health Services at **(408) 277-1784** or the Joint Commission of Hospital Accreditation at **(800) 994-6610**.

Thank you for choosing Hazel Hawkins Memorial Hospital to be your health care provider.

Sincerely,

The Staff of Hazel Hawkins Memorial Hospital

San Benito Health Care Agency
A Public Agency

911 Sunset Drive ▪ Hollister, CA 95023-5695 ▪ (831) 637-5711